

## **Partnership Terms and Conditions**

### **Interpretation**

In the terms and conditions “partnership code” refers to the discount code that we (Outdoor and Cycle Concepts Ltd) provide for partnership customers whom we reasonably believe to be genuine and approved users of the partnership code.

### **Opening hours**

Administration of partnership agreements takes place within the marketing department at O&CC head office.

Available from Monday to Friday 8:30am – 5:30pm.

Tel: 01666 718489.

Email: [partnerships@oandcc.com](mailto:partnerships@oandcc.com)

Stores operate seven days a week across similar time periods. Please use the websites for details on our store opening hours, maps, directions to all stores and online personal purchases.

### **Partnership codes**

Partnership codes are available to partnership customers only, to make personal purchases both in-store and online.

Where multiple partnership codes exist for an organisation, please ensure that only the relevant partnership customers receive the information.

Agreements are reviewed on an annual basis. If the expected sales criteria are not met then the operating partnership code may be terminated.

### **Exclusions**

The following exclusions apply, including but not limited to:

- Courses/Events supplied by Outdoor and Cycle Concepts Ltd.
- Gift Cards & Vouchers
- Postage
- Rock Bottom goods
- Sale items
- Special ordered goods
- Selected lines (inc Brompton, Specialized, SoulPad and Garmin brands, electronic items, and where stated on selected items)
- Bikes and Turbo Trainers
- Cycle to Work Scheme
- Finance payment options

In addition partnership codes cannot be used in conjunction with any other offers or discounts.

### **Partnership codes and Explore More**

Partnership organisation supporters must be a member of our Explore More benefits scheme to receive their discretionary discounts. Explore More is free to join and provides additional benefits, including extended warranty, 100 days for returns and much more.

To continue to receive the partnership organisation benefits, supporters must be able to show current identification for one of our partnership organisations as well as their Explore More card in-store and have a valid discount code and Explore More account online.

### **Pricing Structure**

Pricing structures are confidential information and should not be divulged. Pricing structures are not fixed for the life of the partnership agreement and may be changed if we deem necessary.

### **Change of name or address**

Please contact us if there are any changes of name or address of the designated administrators or holders of the partnership code.

### **Confidentiality**

Partnership codes must not be shared with third parties. Open promotion of a partnership code is forbidden unless prior authorisation is agreed in writing with us.

The use of the partnership code is a privilege for the partnership customer only and inappropriate usage will result in partnership code closure.

### **Closing the partnership code**

Either the partnership code holder or Outdoor and Cycle Concepts Ltd can end the agreement at any time.

### **Dual Branding and use of Clients Logos**

Outdoor and Cycle Concepts Ltd must give permission for use of their logos in writing. The logos cannot be amended in any way.

Clients' logos can only be used for layout and development work, only in consultation with the client and cannot be used for marketing in any way without prior permission.

### **Using information**

We will store and process information obtained by us or given by you in your dealings with us so that we can develop and improve our services and support to you and other customers.

### **Variation**

We may vary these terms and conditions at any time.

### **Agreement**

Our standard terms and conditions of sale and Explore More terms and conditions also apply.

Our standard terms and conditions can be viewed here:

<https://help.cotswoldoutdoor.com/hc/en-gb/sections/360000591920-Policies>

Our Explore More terms and conditions can be viewed here:

<https://help.cotswoldoutdoor.com/hc/en-gb/articles/360001841100-Explore-More>